

Intelligent message now..... IRIS



FAROS
solutions

4 Od. Androutsou Str, Athens 117 41
t: +30 210 42 81 772
www.faros-solutions.gr

Install Iris get back in control

Send, receive and manage various means of communication (email, fax, telex). Faros Solutions' Iris Messaging provides a communications platform that allows your business to take advantage of today's information overload.

Business communication is a critical factor of operation for our clients and Iris Messaging provides a secure, reliable and continuous environment that boosts productivity and increases responsiveness.

Cutting edge technologies and intelligent design have been employed in order to produce a system that is easy to use, functional, reliable and dependable. More over it is scalable and adaptable.

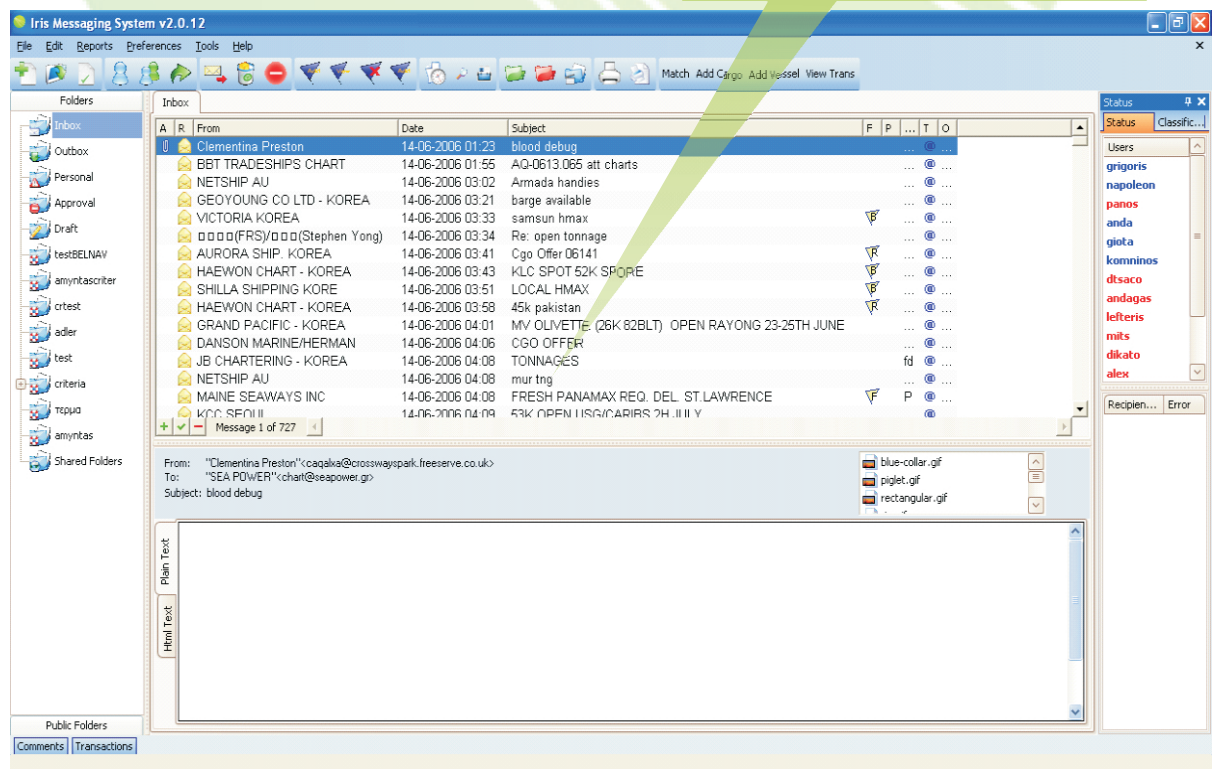
The robust and reliable design and implementation ensures that you will always be connected to your partners.

Usability

Iris Messaging was designed with ease of use in mind. User Interface design has been central in its development as well as in the addition of new features and functions.

We believe that the users of our software will have to be able to use it right from installation and with a minimum amount of training. Hence, significant research has gone in developing the system in a way that users become proficient in a very short time.

Intuitive UI makes it extremely easy for users to adapt to and take advantage of Iris's capabilities.

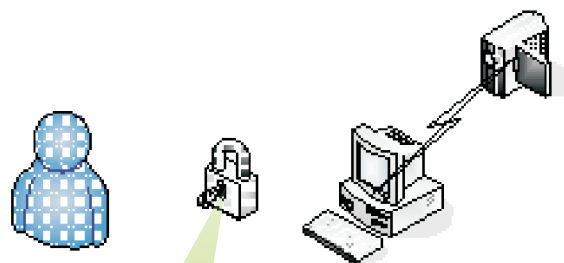


Security

We take data and privilege security very seriously and it is reflected in the Iris security model.

3 layers of security ensure that users can act based on the privileges assigned to them. The application and data levels are responsible for the what users can do. Furthermore, a non intrusive monitor engine, records what data changes occur in the system.

Additionally each user is identified by a username and secret password that allows them access according to a predefined set of privileges.



Role based security rules.
User specific privileges.
User action recorder

Clever Filing

When the information flows uncontrollably, bottlenecks can be created in your organisation. These cause ripples affecting the entire workflow.

Iris introduces new intuitive ways of dealing with the incoming/outgoing information. Automatic filling, classification, customizable descriptions and publicly shared folders are some of the ways Iris can help you direct your message workflow. These combined with easy and fast searching bring information no matter how large or complex your data, always available.

Folders
Public Folders

Name:

Status:

Date Start: ☐ 16-04-08

Date End: ☐ 16-04-08

Name	Status	Date Start
Clients	COMPLETE	25-08-2006
Message Offers	OPEN	30-08-2006
History	OPEN	30-08-2006
Technology	OPEN	30-08-2006
Marketing Campaign	OPEN	06-03-2008

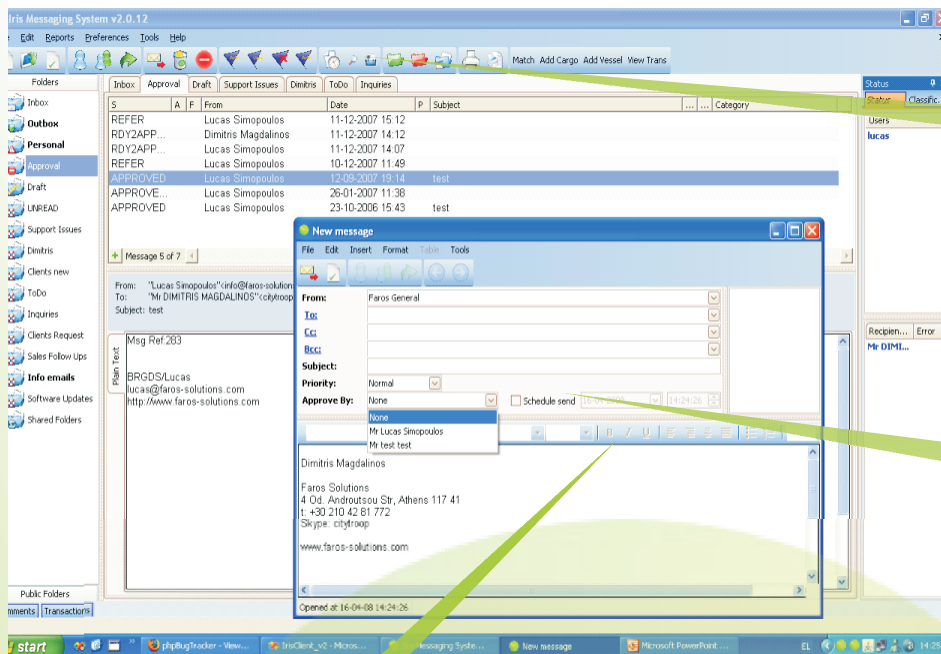
Classification

Status Classification

Name	
areas	
test2	<input type="checkbox"/>
general	
test 1	<input type="checkbox"/>
size	
test3	<input type="checkbox"/>
status	
test344	<input type="checkbox"/>
type	
test34	<input type="checkbox"/>

Notifier

New message added in
UNREAD



Multiple View Folders

Use Approval Workflow

Html/Plain Text formatted messages

Synergy and Collaboration

Iris is built and continuously improved with a view of offering added value to our client organisations through collaboration and synergy between their employees.

The use of real-time technology and a wealth of features designed to inform colleagues on various actions means that everyone is constantly informed over important tasks as and when they occur.

Use workflow to work faster.

Additionally Iris readily provides users with useful data. It is available on screen without the users having to navigate with multiple mouse clicks in order to retrieve them.

Read information by other colleagues, sent data for messages/recipient and comments per message make sure that users always have general and detailed views on what is going on.

Contact Management

Our improved contact management module offers ease of use and advanced characteristics.

Create your contacts depicting their organisational structure.

Save important information regarding the counterparties you work with.

Create views based on the type of contacts, geographical location and even custom properties.

Drag and drop facility between organisation and departments.

Reach your Contacts

Along with contact management Iris comes with simple yet sophisticated Mailing List Management.

Create lists based on geographical, industry based or custom criteria.

Add and remove contacts from lists with a single mouse click.

Avoid costly mistakes when sending lists as Iris takes precautionary steps to stop users from making these lists publicly available.

Support 24 x 7 x 365

The image displays two screenshots of the IRIS software interface. The left screenshot shows the 'Mailing Lists' window with a list of sales lists and a 'Find' button. The right screenshot shows the 'ab:ARIES AGENCY-COSTANZA' window, which displays a list of contacts and their details. A green callout box points to the 'Build-in organizational structures' feature, and another points to the 'Efficient Mailing List management' feature. A third callout box points to the 'Keep unlimited information about your contacts' feature.

Build-in organizational structures

Efficient Mailing List management

Keep unlimited information about your contacts

Advanced Technology made easy !!!

Find what you need

Now you have a reliable and fast tool that will help you retrieve the information you need when you need it.

Use the simple view to effect quick searches based on a few criteria only.

Select the advanced view to define as detailed a search you wish, in order to pinpoint with accuracy the messages you want.

Take special notice of the speed of execution of your searches. Our Message Search Engine has been constructed in order to utilize the advanced design of the database in order to minimize the time from query to results, hence, adding another significant benefit to the overall usability of Iris Messaging.

Simple Search view

Advanced Search view

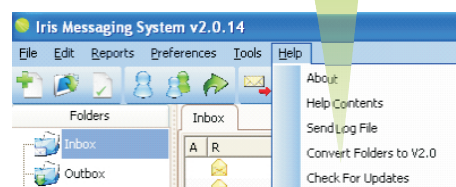
The screenshot displays the 'Message Search' application window. The top section, labeled 'Simple Search view', includes fields for 'From' (19-04-08), 'To' (19-04-2008), 'Keywords', and 'Repts'. Below this is the 'Advanced Search view', which contains more detailed filters: 'Direction' (Inbox), 'Service' (All), 'Msg Type' (All), 'Subject', 'Msg Status' (All), 'Flag' (-), 'Has Attachments' (All), and 'Message Id'. A tree view on the left shows folders like 'areas', 'general', 'size', and 'status'. The bottom right of the window shows a list of search results with columns for 'Name' and 'Status'.

Remote Access Anyplace - Anytime

Our search engine works on all types of messages and you can even search for faxes, classified in the system.

Also, in compliance with the general philosophy of the system you have the ability to do multiple searches while keeping your previous results.

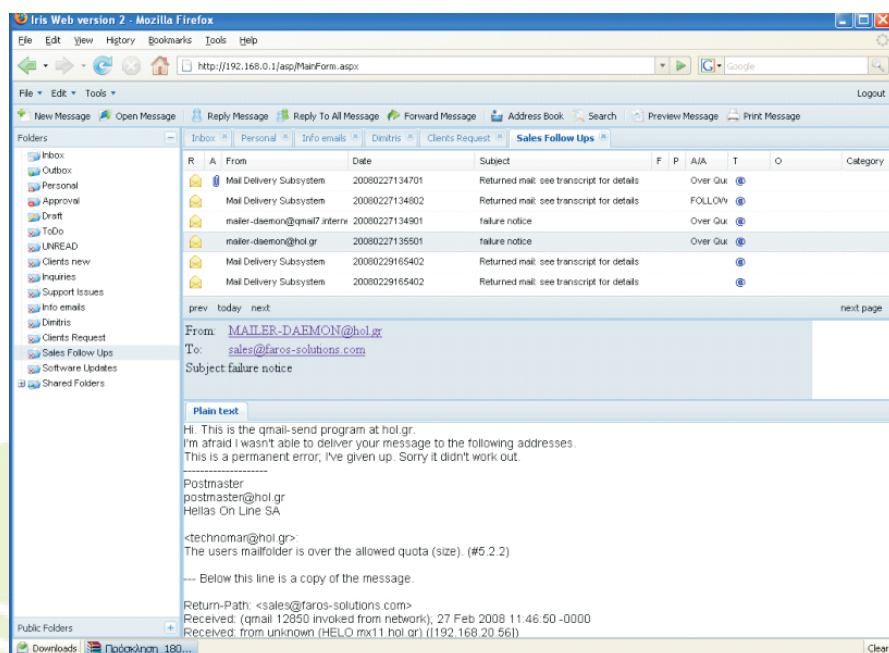
Updates automatically delivered



Access your messages

Iris Web v2.0 is now under way. Improving on our previous Remote Access Module and with cutting edge internet technologies we give you the ability to take your office with you.

View messages, reply, even send **faxes from your office as if you were there.**



State of the Art Backup Strategy

Our second generation web based module will give you almost identical to office environment capabilities. That of course without compromising on speed no matter where your location is?

Back Up and Support

We realize that communication is a mission critical component of our clients business and we have paid particular attention in devising foolproof disaster recovery strategy.

Depending on each client's specific requirements we execute a tried and tested plan that allows us to minimize the possible down time.

We can even put in place a 365x24x7 plan that will ensure that you are always connected.

Along these lines we have set our support plans. We guarantee that you will always have someone on the other end of a telephone line at all times of day or night if it is so required.

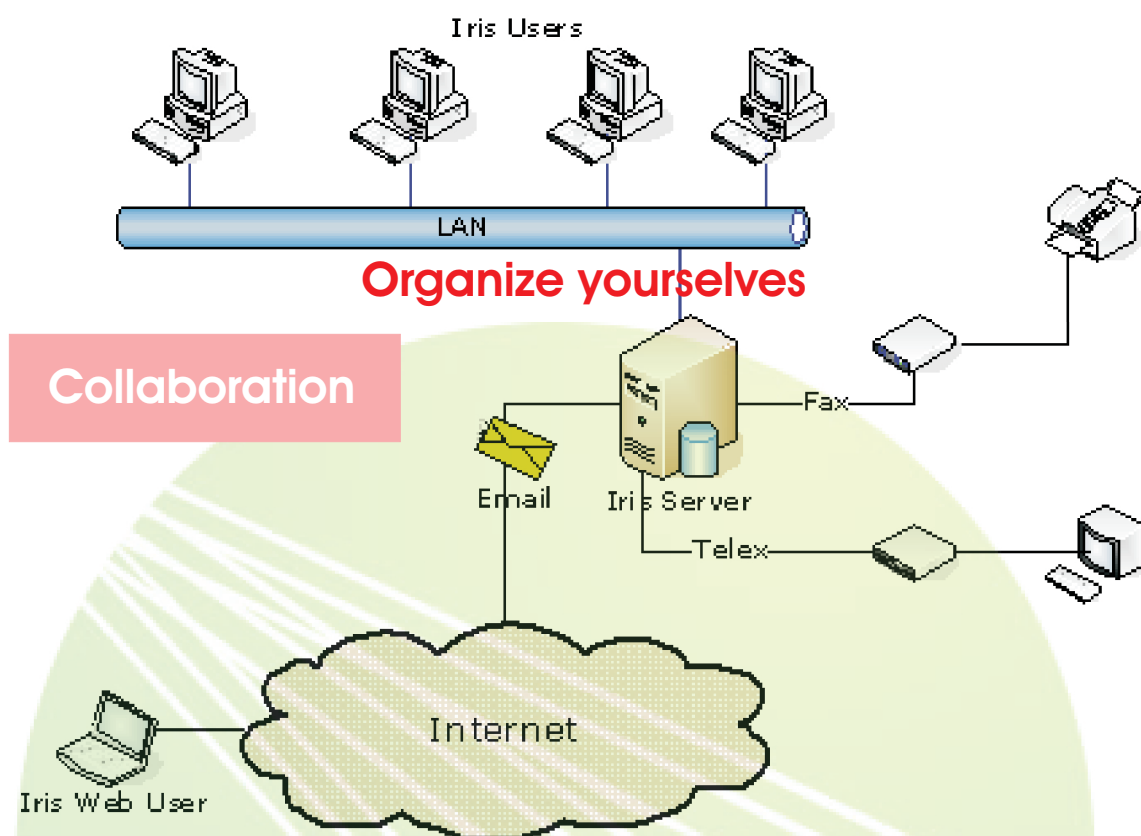
Our configuration of the system access

allows us to access certain components with secure remote connections, thus providing almost instant support when it is required.

We take extreme pride in providing world class support to our clients and take their business very seriously.

Performance by Design

Iris Topology a simple model



What do I need ?

Our approach in deploying Iris to client Organisations has been designed in order to provide a seamless integration to the existing environment.

We study the current infrastructure and apply a minimum disruption methodology that includes transfer of the existing data (address contacts, messages and faxes), server services setup, user privileges plan and application deployment in close consultation with our clients. This ensures that users can utilize the system from day one and are provided with a positive experience.

We also, include in the process technical or support staff in order to ensure that any changes that may occur are properly communicated through the organisation.

The system requirements vary based on the size of each organisation, the message traffic and even the growth plans that may affect the above factors.

However we are confident to say based on the design of Iris that it is capable of operating at minimum rather than maximum specification of hardware.

The diagram above shows a typical Iris topology that allows an organisation to manage its communications centrally with a solid backup strategy.

What now?

Should you wish to discuss further how Iris can help your company increase its levels of collaboration, synergy and effectiveness with obvious benefits to productivity and arrange a demo and consultation we can be contacted by email or telephone.

Client List

African – Leader S. A.

Alma Navigation Ltd

Artemaris Ltd

Cosmotrans Inc.

Global Oceanic Chartering Ltd

Lagoon Shipbrokers Ltd

Medmar Marine Supplies S.A.

Melka Chartering Ltd

Nereus Marine Services S.A.

Seapower Maritime Inc.

W.E.M. Lines S.A.